What Do We Want? More Outreach Credit!

When Do We Want It? NOW!





Stacie Greco Water Resources Program Manager Alachua County Environmental Protection Dept.

Dorian Morgan Director of Research & Social Marketing Uppercase, Inc.



Outline

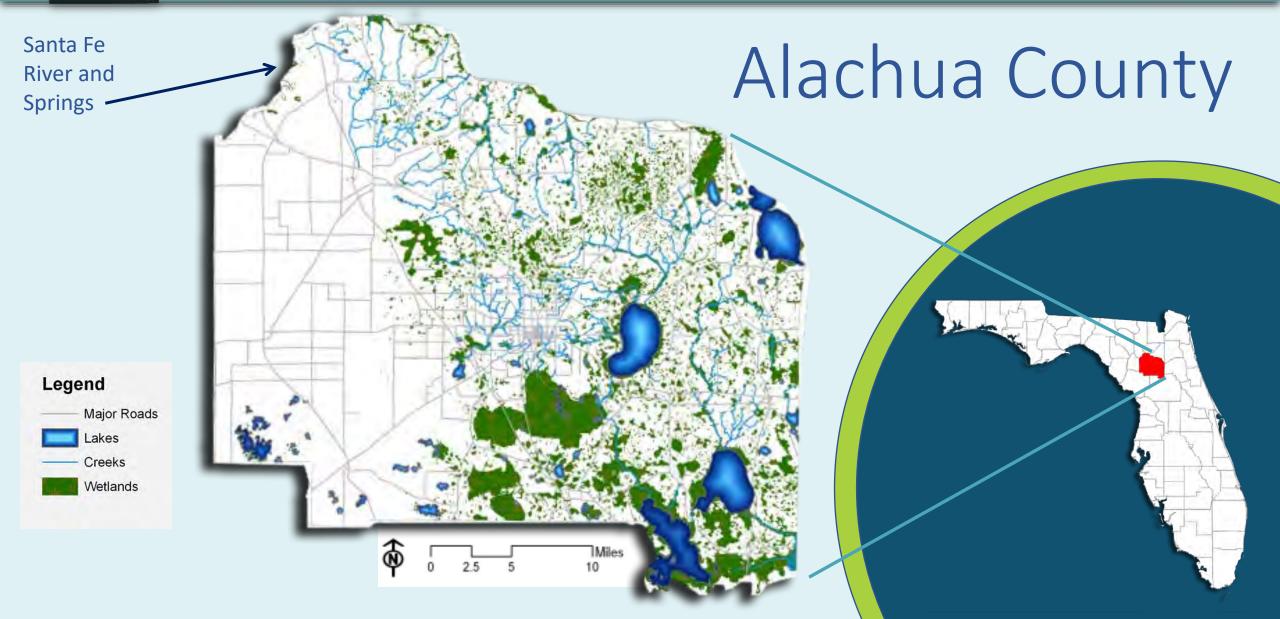
- Social Marketing Principles
- Fertilizer Campaign/Ordinance
- Aquifer Awareness Campaign
- #NoFilter Campaign Teaser

My Yard

Our Water

It's all connected







Alachua County Water Resources Education Goals

Shift our landscaping paradigm to less intensive landscapes to reduce water use and improve water quality and habitat Reduce stormwater pollution (pet waste, grass clippings, fertilizers, illicit discharges) Create lasting behavior changes to protect our water



Scoop the Poop, Bag it & Trash it!

Clean Creeks. Clean Yards. Clean Feet.

GAINE VILLE



Alachua County Social Marketing Campaigns





X

What is Social Marketing?

Research-based marketing campaign developed to change behaviors to benefit the greater social or environmental good.

















Can your "best idea" compete in the noisy marketplace?



RESEARCH-BASED, BEHAVIOR-FOCUSED CAMPAIGN DESIGN: "Social Marketing"

Can I afford it?

How is it done?

How do I know it works?



Can I afford it?



Can you afford to miss your audience?

What's your current impact? Measured by # of brochures distributed? Put the money and effort in up front yields bigger return on investment.

Campaigns that work and have measurable results.



Are you producing new "best ideas" every year? Costly!

Many social marketing campaigns are used year after year because they work!



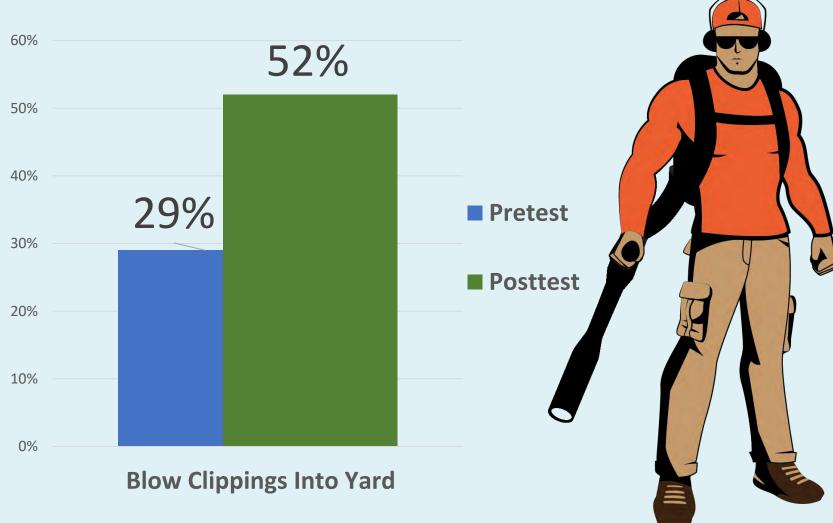
Grass Clippings Social Marketing Campaign 2012

- Assumptions-based/best idea approach:
 - Educate If you tell them the problem, they'll change. Right?
 - Environmental Plea/Future Generations/Street Safety (bikers)
- Research-based/social marketing approach (focus groups):
 - <u>Benefit</u> #1 motivator = To be seen as professional
 - Least likely to encourage = <u>Environment</u>
 - <u>Barrier</u>: County They're not doing it, so why should I?
- Research-based strategy:
 - "Join Us Professionals" (position landscape professionals as the spokesperson)
 - "A Professional Would Never Leave This Mess" (social norming)
 - Made government employees a target audience and a main distribution channel ("Place" in the 4P's)





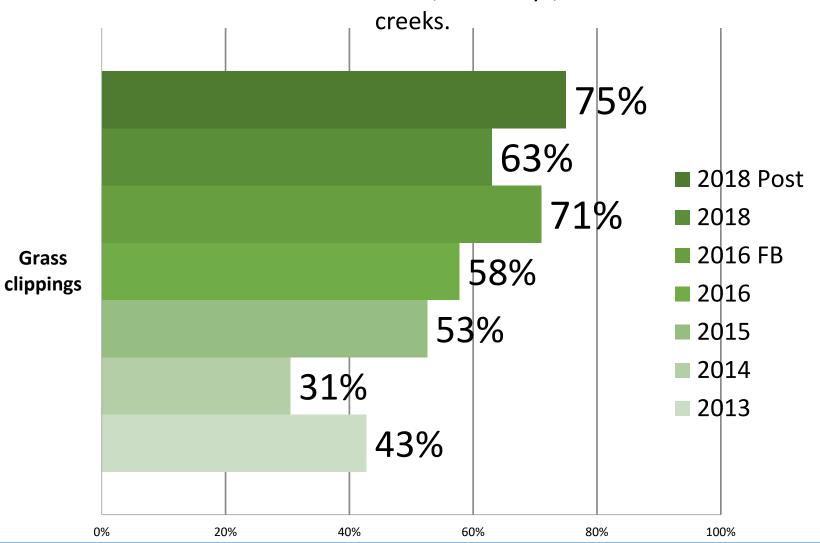
Did it Work? Evaluation Landscapers?



- Blow clippings into the yard 79% "Always" Increase!
- Blow clippings in the middle of the road – 33% "Never" Increase!
 - Prestest 71% "never"
 - Posttest 95% "never"
- Blow clippings toward a storm drain – 48% "Never" Increase!
 - Pretest 64% "never"
 - Posttest 95% "never"



Which of the following (if any) are considered pollutants that should not be left in the streets, driveways, storm drains or



Did it Work?

Evaluation General Sample



Steps of Social Marketing

- 1. Segment Target Audience(s)
- 2. Select a Behavior (Impact/Probability)
- 3. Use Research to Identify Barriers and Benefits
- 4. Develop a Strategy Using Tools of Behavior Change (Incentives, Prompts, Commitments, Norms)
- 5. Pretest Your Items
- 6. Pilot the Strategy
- 7. Evaluate the Strategy
- 8. Broadly Implement or Refine
- 9. Evaluate
- 10. Repeat 8 and 9...

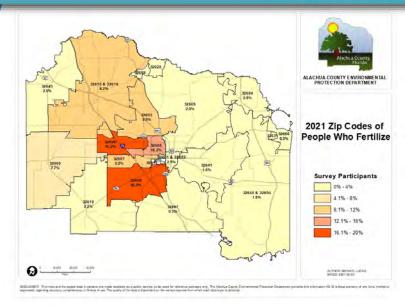


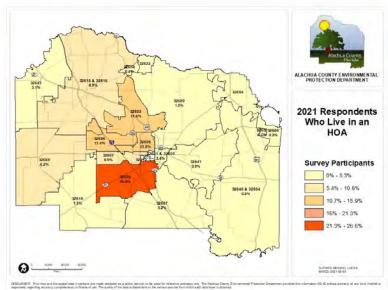


Steps of Social Marketing

1. Segment Target Audience(s)

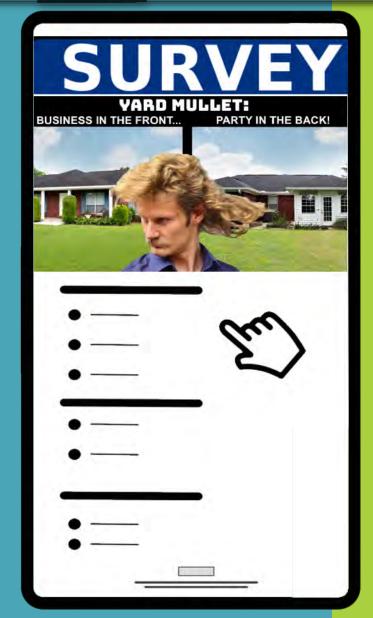
- There is no "general public"
- 55% said they don't use fertilizer so why spend money on them?
 - Use Fertilizer
 - Residents who hire a Landscape company to apply
 - DIY Fertilizer Users
 - Live in an HOA











Steps of Social Marketing

2. Select Specific Behavior ("Product" in the 4 P's)

- Reduce Fertilizer Use? NO!
 - Most people think they are environmentally friendly as it is. They may not see room for improvement.

• Fertilizer Users

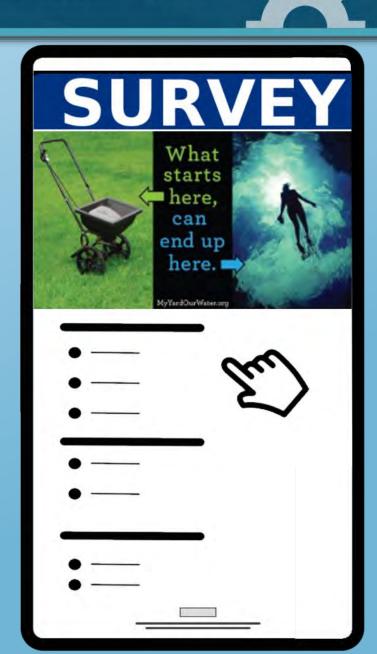
- Skip the Fertilizer this Year!
 - Join the 55% that say they don't use fertilizer.
- Live in an HOA
 - Don't Use Fertilizer in the Backyard



Steps of Social Marketing

3. Identify Barriers and Benefits ("Price")

- Combine qualitative and quantitative data
 - What would encourage you to reduce your fertilizer use?
 - 69% Still Look Great
 - 57% Harm the Environment
 - 52% Harms the Springs
 - 49% Harms My Pets
 - 46% Harms My Children
 - 37% Illegal/Banned
 - 22% If Mixed Grass Lawns Were More Socially Acceptable
 - 21% If I Didn't Have an HOA
- Knowledge was a barrier
 - Around half of fertilizer users thought residential fertilizer could cause algal blooms in nearby waterbodies (53%).

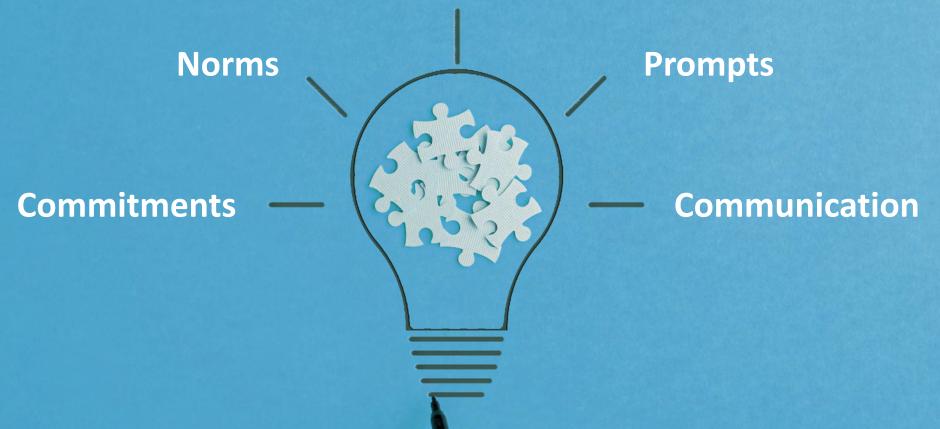






4. Develop Strategy Using Tools of Change

Incentives







Steps of Social Marketing

4. Develop Strategy Using Tools of Change

- **Commitments (Pledge)**
 - Verbal is good, written is better!
 - Include a prompt/reminder
 - Include a follow-up!
- Norms
- Incentives
- Prompts
- Communication



FREE YARD PLEDGE

Did you know fertilizer washes off our yards and seeps into our waterways and the aquifer - our drinking water source! The Countywide Water Quality Code (Ch. 77) bans the use of fertilizers containing nitrogen for eight months out of the year from July through February. Just because you CAN use fertilizer March through June, doesn't mean you NEED to use fertilizer – and many people don't. We surveyed over 1,000 Alachua County residents in 2018/2019 and 55% said they don't use fertilizer at all! You can skip the fertilizer, and your yard can still look great. Join the 55% today! Our aquifer, springs and future generations will thank you!

I pledae to: (CHECK ALL THAT APPLY)

- 🗌 Skip the fertilizer this year. Your yard can still 📋 Always clean up fertilizer spills by sweeping look great!
- Skip the fertilizer at least in the back yard.
- Ask my landscape professional about a top dressing with compost instead of fertilizer.
- Never fertilize when soil is saturated or before a rain
- into yard or collecting! Don't blow or wash spills into a storm drain or road.
- Store fertilizer in areas protected from rainfall and stormwater runoff.
- Bring unwanted fertilizer to the Alachua County Household Hazardous Waste Collection Center at 5125 NE 63rd Ave. for proper disposal.



SPRINGS CONVERSATION PLEDGE



To encourage your commitment and track the success of your pledge, you may be contacted by program partners. D Do not contact me.





Steps of Social Marketing

4. Develop Strategy Using Tools of Change

- Commitments
- Norms
 - Position desired behavior as the norm, not the exception.
 - Join the 55%!
- Incentives
- Prompts
- Communication



<text><text><text>







My Yard Our Water

Published by Dorian Morgan 🛛 · February 26 · 🔇

Fertilizer can wash off our yards and seep into our creeks, springs, rivers, and even the aquifer - our drinking water source. Join the 55% that say they don't use fertilizer and skip the fertilizer this year. #myyardourwater #itsallconnected #jointhe55 #fertilizerfree #springs



ALACHUACOUNTY.US
Skip the Fertilizer!

Steps of Social Marketing

4. Develop Strategy Using Tools of Change

- Commitments
- Norms

...

Learn More

- Incentives (Highlight the benefits)
 - Healthier springs
 - Healthier groundwater (drinking water)
 - Your yard can still look great!
 - Future generations
- Prompts
- Communication



Steps of Social Marketing

4. Develop Strategy Using Tools of Change

- Commitments
- Norms
- Incentives
- Prompts (POS signage, T-shirts, Stickers)
- Communication

Tilizes







Steps of Social Marketing

4. Develop Strategy Using Tools of Change

- Commitments
- Norms
- Incentives
- Prompts
- Communication
 - Be specific
 - Loose the shop talk!
 - Flesch-Kincaid Readability Score (6th-7th)
 - Where do they want to learn more?
 - Social Media 55%
 - Website 44%
 - Direct Mail 27%
 - TV 25%
 - Newspaper 22%

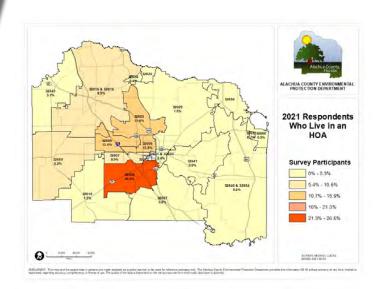
MyYardOurWater.org

.... My YardOurWater.org G Select Language Alachua Search this site ... County as How Can We Help You? • County Offices • Contact Us . Business Resources < * > County Offices > Environmental Protection Department > Water Resources > Codes and Compliance > Pertilizer Code ENVIRONMENTAL PROTECTION DEPARTMENT WATER RESOURCES Codes and Compliance + Home Hazardous Materiais **Erosion and Sediment Control** Irrigation Restrictions Fertilizer Code Irrigation Design Standards Florida Friendly Landscaping Code Stormwater Treatment Grass Clipping Public Outreach Campaign Wetland Protection Fertilizer Code Join the 55% Go Fertilizer Free Fertilizers containing nitrogen and/or phosphorus can decrease water quality, especially during heavy rain events that push nutrients past plant's roots and into our groundwater. Fertilizer can also wash off our landscapes into ponds, lakes, creeks, and other surface Naters join the 55% in our community that say they don't use fertilizer and go fertilizer free. Your yard can still look great and our waterways will thank you! Look for our display at local events in the future. Sign the pledge to eliminate the use of fertilizer in your yard and receive a Fertilizer Free bumper sticker while they last!



Fertilizer Campaign-Social Media

"Over half of Alachua County residents (55%) say they don't use fertilizer at all. Thank you! For those that are still using fertilizer, would you pledge to skip the fertilizer at least in the backyard this year? Backyards are for belly laughs and rolling in the grass, not fertilizer. "







Fertilizer Campaign-Social Media

"Fertilizer washes off our yards and can seep into our waterways and contribute to algae blooms which block sunlight and choke out aquatic plants and fish. Over half of Alachua County residents (55%) say they don't use fertilizer at all. Thank you!"







Fertilizer Campaign-Social Media

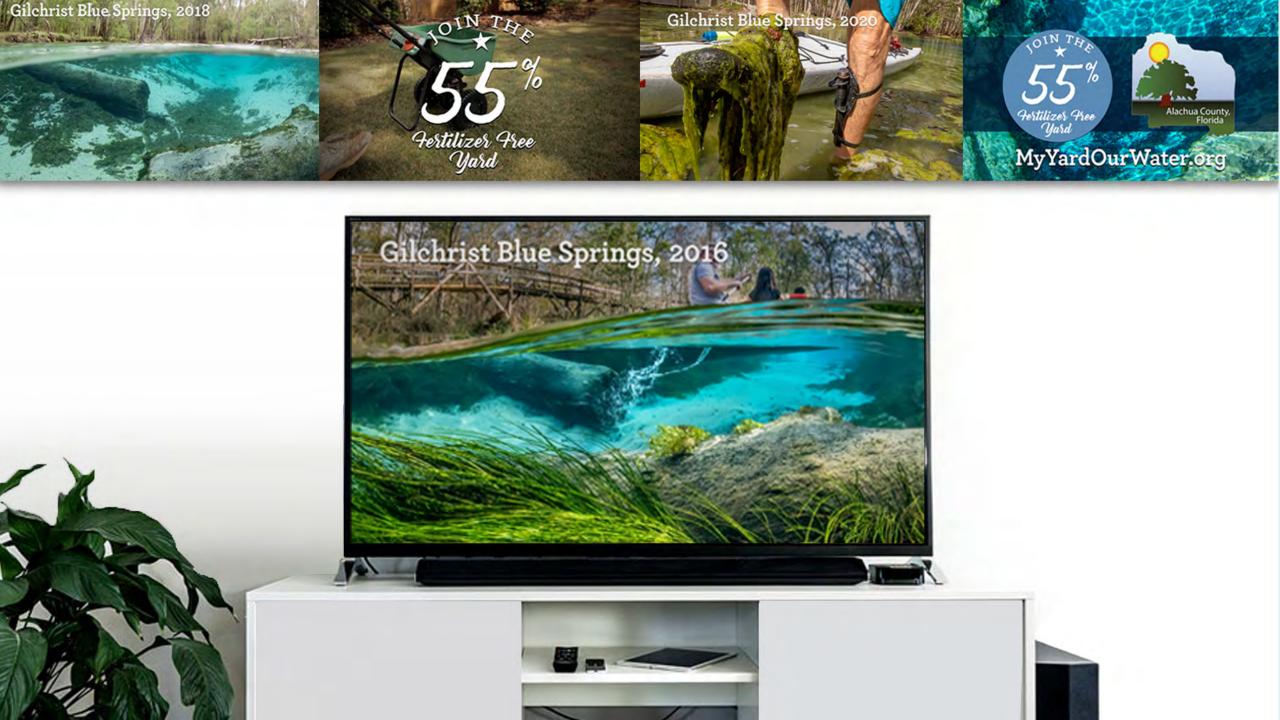




Fertilizer Campaign-Social Media

"Okay, we know it doesn't "really" work exactly like this, but fertilizer can push past grass roots and end up in the groundwater - our drinking water. And fertilizer can wash right off your yard as stormwater pollution into our lakes, river, creeks and springs. Especially if you fertilize before a rain! Just some of the reasons fertilizer is now banned from July through February in @AlachuaCounty"











Gainesville Magazine & Gainesville Sun – 22 ads March - November



Over half of Alachua County residents (55%) don't use fertilizer at all. THANK YOU! For those that are still using fertilizer, would you pledge to skip the fertilizer at least in the backyard this year? Backyards are for belly laughs and rolling in the grass, not fertilizer! #jointhe55

Learn more at MyYardOurWater.org.



Fertilizer washes off our yards and seeps into our waterways and the aquifer (our drinking water source!). Most Alachua County residents (55%) say they don't use fertilizer at all. Thank you! Join the 55% and skip the fertilizer this year. Your yard can still look great and our waterways will thank you.

Learn more at MyYardOurWater.org

"Most Alachua County residents (55%) say they don't use fertilizer at all year-round."

In Florida, we are surrounded by water, even under our feet in the aquifer. The water that comes out of your tap for drinking and other household uses comes from our underground aquifer (also called groundwater). Regardless of where you live in Florida, you likely live close to an "impaired" waterway. Nitrogen and/or phosphorus from yards, farms, and septic systems are the most common sources of pollution. Here in Alachua County, we contribute to the nutrient pollution on the Santa Fe River and its springs, Lake Santa Fe, the Silver River, and the Orange Creek Basin (Hogtown Creek and its tributaries, Sweetwater Branch, Tumblin Creek, Paynes Prairie, Newnans, Orange and Lochloosa lakes).



Over-manicured yards are particularly hard on our waterways. Irrigation depletes groundwater supplies, while fertilizers contribute to nutrient pollution and algal outbreaks. Irrigation and heavy rain can push nutrients from landscape fertilizers past plant roots and into the groundwater or can wash fertilizer off as stormwater into our surface waters (creeks, lakes, rivers, etc.). Rainfall is the greatest during summer, so fertilizing during these months has a high potential to pollute waterways. Additionally plants don't need as many nutrients in the cooler months. When we fertilize in the winter, polluting nutrients can move past the root zone and into our drinking water and springs.

For these reasons, fertilizer containing nitrogen is banned in Alachua County from July through February. Most Alachua County residents (55%) say they don't use fertilizer at all year-round. Thank you! Join the 55% and skip the fertilizer this year. See what happens. Even if you live in an HOA, your yard can still look great if you cut back or eliminate the fertilizer.

Remember, having a nice yard is, well, nice. But having clean water to drink, swim in, and for the future is pretty important. We can have it all! We may have to shift our expectations a bit and let go of the bright green monoculture carpet look year-round. It is normal for grass to turn a little yellow or brown in the winter and during droughts. Having a few weeds or multiple species in your yard does not make you a bad neighbor, it actually makes you a good neighbor to our springs and pollinators! Our beloved animals, our kids and our springs will benefit if you don't use fertilizer. Join the 55% today and skip the fertilizer!

Learn more from the Alachua County Environmental Protection Department at MyYardOurWater.org.





M Sunday, April 14, 1929 | Galmenville Sun | www.galienville.com

DAMAGE

From Page B3

FIXING THE PROBLEM

Repairing these fragile wetlands can take time. money and resources that otherwise could have been spared if people followed the rules.



area's a big task.

Okay... we know it doesn't "really" work exactly like this, but fertilizer can push past grass roots and end up in the aquifer - our drinking water source. Remember, it's all connected. Please don't use fertilizer before a rain, or skip the fertilizer altogether this year! The aquifer will thank you!

Learn more at MyYardOurWater.org.

Muddy tracks take only in rental fees and paying five minutes to create but other people," he said. the resulting disturbed "And it wouldn't be land can take decades to fixed for 50 years if we fully recover. Or thounever touched it again. sands of dollars and probably." heavy equipment, also a Closing off illegal routes preventable impact, that might sound easy, but

comes at the expense of that can involve reroutthe Forest Service, Titus ing roads - a process said that restoring even that regaines a hoge effort one damaged welland. to mitigate impacts to wikilife - and sometimes "It's going to be tens only provides a temporary of thousands of dollars solution. One dirt berm closing off a route had to be rebuilt three times.

And other than inconspicuous signposts marking numbered roads, the Forest Service prefers not to put up signs everywhere designating what's open and not, wishing to moid "sign pollution." Fixing the problem of illegal off-roading involves a multi-pronged approach.

"There's the three E's of recreation. Education, engineering - that's always there with bolclosed off." Titus said.

back there. Then people side-by-sides. that want to do the right thing it semething is taken swar."



This March 11 photo shows an unpaved forest road that takes recreationists to many consers of the Ocala National Forest. (Patraics CONNOLLYGRIANDO SENTINEL VIA AP)

to driving off route and aquifer, where all of this the last straw ... Some- Almost 200 miles of trail comes back up out of the times people take signs was designed for off . springs," Ramites said, down and open areas up highway vehicles such as "When you have ATVs "This is one of the faw and making the percolathing don't know that large trail systems in the tion filled with pollution, they're doing the wrong state," Titus said. "On you're spreading invapublic lands and for \$20, sives, all of that's going there's nowhere else to to have a bigger impact Another solution has ride for 200 miles."

lards, signs and educating come through offering ... It's all connected. long as everyone follows people about why it's people legal alternatives. We're above the Floridan the rules. But preserving a national forest is a "Enforcement is kind of damaging the forest, water filters down and delicate bilance between active management and letting the natural environment express its wild because they want to go ATVs, motorcycles and going through wellands beauty while allowing and compacting that land recreationists to anjoy it how they wish. Responsibly and legally, of course. Regardless of efforts, pometimes it can be difficult to correct bad down the line. behavior, as proven by Sometimes, reducing Juniper Springs visitors

Congressional votes for the week of April 17-23

Tippelari New Sirvice manufactory of Congress yeard \$120 billion for the Partoprovide aid to husenesses (BLAR-PL (100)) NAYS: Yolio #-Filippäi for paying their employees during coromavirus Walts R.-Fl. (6th), Dunn lockdowns, as well as \$75 R-FL(and) FURTHER CORObillion to find health care efforts, including testing NAVIRUS SPENDING:

for the coromavirus; and The House has approved the Student Veteran Corn- the Senate amendment mayinut Reigonne Act (H.R. tu a bill (H.R. 266) to add (FL) R-FL (125) 6322), to make certain \$320 billion for the Payimprovements in the edu- check Protectics Program estional assistance benefits to previde aid to bestinesses R-FL (md) under the laws admin - for paying their employinversed by this impressary and during commarciant in the Sumito the week: of Veterane Allancin line

cate of changes to courses of education by reason of emergency situation). HOUSE VOTES

CORONAVIRUS SPENDING OVER-SIGHT: The Home have passed a resolution (H. Res. 0351. sponossed by Rett. Linnes D. Mr Covern. Fertilizer washes off our yards D-Mass., to establish the House Selact Subcamand seeps into our waterways mittee on the Coronauton and the aquiter (our drinking Crisis. The subcommittee water source). Most Alachua would, among other things. investigate the effective County residents (55%) say they ness of federal government don't use fertilizer at all. Thank spending in response to the you! Join the 55% and skip the correspondent bits and the propsible use of chisting in new fertilizer this year. Your yard laws to prepare for Inture can still look great and our pandemics, McGovern waterways will thank youshid the ambroamilities was needed to ensure that

funds "ine helping striggling Americans and small matnesses without any campoint friend or almine, MyYardOurWater.org and that companies aren't wing part ingrice-gauging

images of himself. Fills TANDA carnet meaning. Man quilty of According to a crimi- sent text messages statthreatening, sending dead rat to es-wife nal complaint, Ellis ing that he had traveled had engaged in a four- from indiana to Florida yearlong campaign of to see his ex-wife. On An Indiana man Jacob harasament against his purocrasion. Ellis mailed up to five your sinfederal ex-wife, who lives in a package containing a prison for threatening Tamps, through test dead rat and black tose his eg-wife over erveral messages, photographs, In the victim's home. years and mailing a dead videos and mailings. He Postal inspectors are rat to her Florida home. Ethreatened to decapt- outed a search warrant at

FLORIDA NEWS AT A GLANCE

Romney Christopher tate and act her on fire, Ells's indiangedishome in. fills, 55, of Indianapolis, investigators said. He Folmary, Prosections and Indiana, pleaded guilty routinely made racially they recovered a hand-Thursday in Tampa lederal and sexually charged written note containing court to making interview a satements in the text the name and addressed thests indexiding injuri- measurges, including of his es-wife, as well as our attains, at conding to sending senally earlief ber family and bands.

Severable Sam | even galemette care | Samley, April 26, 2020 BB

EYE EXAMS by Dr. Tiffany Monahan & Dr. Charlene Felser Independent Optometric Physicians 352-371-0994 Butler Plaza North Eyeglass BUTLER PLAZA Lens In Front of Lowe's Exams (352) 335-1232 Availab eventess-express.net



plies and serious healthcare problems created by longirm unemployment." T THE, IS April 25, Was site THE TO STRAYS. NOT VOTING: Lowset (FLLD-FL (sth), Walssian VEAR: Yoho R-FL (trd). Wales & FL (5th), Dunn

These were no key votes



Learn more at



GRU Partnership Mailer - 70,000!



all. Fertilizer can leach into our groundwater and wash off into our creeks, rivers, lakes and springs causing algae growth that harms wildlife and water quality. For these reasons, fertilizers are banned in Alachua County from July through February. If you use fertilizer during non-banned months, it must contain at least 50% slow release nitrogen and 0% phosphorous (the middle number on the bag must be zero). Or, try to skip the fertilizer this year entirely. Your yard can still look great and our water resources will thank you!





Steps of Social Marketing

- 1. Segment Target Audience(s)
- 2. Select a Behavior (Impact/Probability scales)
- 3. Use Research to Identify Barriers and Benefits
- 4. Develop a Strategy Using Tools of Behavior Change

5. Pretest Your Items

- Eight Ads
- Slogans/Copy
 - Memorable, Understandable, Motivate?
- 321 Respondents
- 6. Pilot the Strategy
- 7. Evaluate the Strategy
- 8. Broadly Implement/Refine
- 9. Evaluate





What starts here, can end up here.





I AM ONE OF THE 56% THAT DOES NOT FERTILIZE THEIR YARD, AND IT STILL LOOKS GREAT!



NEW BAN

Alachua County, Florida

FERTILIZER

July - February.

Learn more at MyYardOurWater.org. ALACHUA COUNTY SOCIAL MARKETING

1. 2. 3.

4.



Steps of Social Marketing

- Segment Target Audience(s)
- Select a Behavior (Impact/Probability scales)
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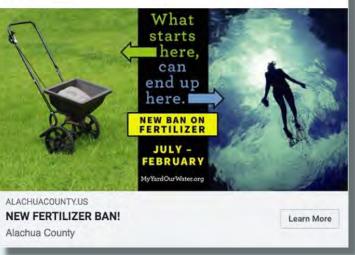
6. Pilot the Strategy

- 7. Evaluate the Strategy
- 8. Broadly Implement/Refine
- 9. Evaluate





Starting October 1, 2019, fertilizer is banned in Alachua County during the months of July, August, September, October, November, December, January and February. Over half of Alachua County residents say they skip the fertilizer all year long! Thank you!! Show us your fertilizer-free yards at My Yard Our Water!









Steps of Social Marketing

- 1. Segment Target Audience(s)
- 2. Select a Behavior (Impact/Probability scales)
- 3. Use Research to Identify Barriers and Benefits
- 4. Develop a Strategy Using Tools of Behavior Change
- 5. Pretest Your Items
- 6. Pilot the Strategy
- 7. Evaluate the Strategy
 - Pretest 2018/2019 n= 1,118
 - Posttest 2020/2021 n= 2,297
- 8. Broadly Implement/Refine
- 9. Evaluate





ALACHUA COUNTY ENVIRONMENTAL PROTECTION DEPARTMENT

FERTILIZER CAMPAIGN EVALUATIO

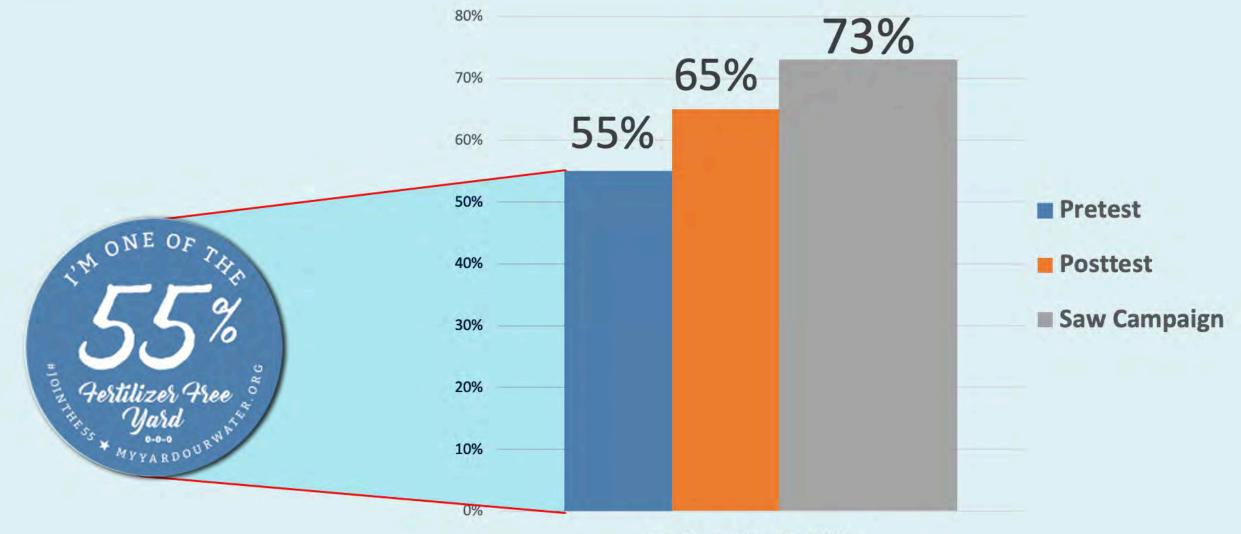
PRETEST & POSTTEST SURVEY FINAL REPORT

PRIL 2021

Pre-Campaign Data, December 2018 - March 2019. Post-Campaign Data, November/December 2020. Report Date April 2021. Dorian Morgan r of Research and Secial Marketing 5100 North Yelmaska Avenue Tampa, Florida 33600 oriangUppercaseIncorporated.com 812-226-3096, ext.1002







Do Not Use Fertilizer



40%

of respondents who use fertilizer said they decided to use less fertilizer as a result of seeing the campaign

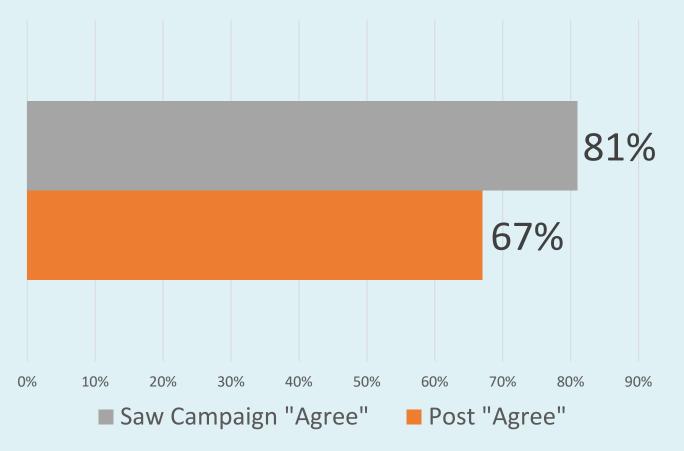




who saw the campaign agreed that fertilizers negatively impact the environment.



who did not see campaign agreed. **Fertilizers Negatively Impact the Environment**







increase between pre and post in agreement "Fertilizers from residential lawns"... cause algae blooms.

Fertilizers from Residential Yards Cause **Algae Blooms** 46% 50% 42% 45% 40% Pretest 30% 35% Posttest 30% Saw Campaign 25% 20% 15% 10% 5% 0%



Mean yearly fertilizer application rates:

Back Yard: • Pre 1.68 • Post .96

Front Yard:

- Pre 2.24
- Post 1.97





• Measurable Results

- Reported Behavior Change
- Reported Reduction in Fertilizer Applications
- Preliminary Load Reduction Results
 - 29% reduction in annual nitrogen loading from ~70,000 acres of medium and low density residential land uses

wood.



Aquifer Awareness

- Based on local survey data, less than 50% of residents correctly identify the aquifer as the source of their drinking water.
 - Disconnect- "Use less water to save our springs"
- One billboard near Archer Rd and SW 34th Street for July 2019



- 4 million views
- Social media yielded 92,000 impressions and 7,000 views of an educational video
- \$10,000 grant to re-run in 2020 with plans to expand to specific behaviors in 2022

Aquifer Awareness 2020



Description	Budget	Reach	Impressions
Social Media	\$500	22,179	65,907
Billboard	\$3 <i>,</i> 335	NA	376,832
Print Media	\$1,000	360,000	
Bus Ads	\$1,765	685,028	
TOTAL	\$6,600	1,067,207	442,739

The water we use every day is groundwater that comes from the aquifer. The aquifer also feeds our springs and is our drinking water supply. When we use too much water in our homes and on our yards, we may be contributing to lower water levels at nearby springs. Please use only what you need. It's all connected! Learn how to reduce your use at AlachuaCountyWater.org.

Our water It's all connected.

Gainesville Sun 6 ads







Aquifer Awareness Results

Respondents (n=291) who identified Aquifer Awareness ads:

- 63% chose "aquifer/groundwater" as the source of our drinking water compared to 54% in the general population
- 48% saw the ads on social media, 34% on TV, and 24% billboards



#NoFilter Campaign

- Surveys indicate that many people think stormdrains lead to treatment facilities
- ~\$25,000 to create and implement an education campaign
- Social media and buses
- 1,681,803 impressions

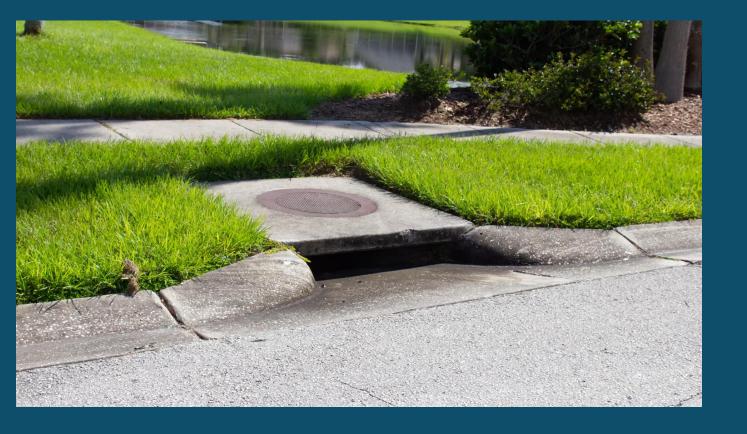


You know what's really scary? Many storm drains lead to waterways with



AlachuaCountyWater.org





#NoFilter Campaign Results

70% of survey participants who saw #nofilter campaign say water that goes into a stormdrain goes into a nearby body of water compared to **49%** in the general sample.



Thank You!

• Funding for these projects includes:

- Gainesville Clean Water Partnership (Alachua County, City of Gainesville, FDOT)
- Alachua County
- Florida Department of Environmental Protection
- Fish & Wildlife Foundation of Florida
- US Environmental Protection Agency
- St. Johns and Suwannee River Water Management Districts



Questions?





Stacie Greco Water Resources Program Manager Alachua County Environmental Protection Dept.

Dorian Morgan Director of Research & Social Marketing Uppercase, Inc.